

Please complete Sections 1, 2 & 3 below in BALL POINT PEN and BLOCK CAPITALS

1. Personal Details

Name _____ Mr/Mrs/Miss/Ms
 Address _____

 Town _____ Postcode _____
 Signature _____ Date _____ Daytime Tel _____

2. Details of your ticket (please tick the appropriate details)

Travel Details: From _____ To _____
 Ticket Type: Adult Child Student Free Travel Scheme

 Single Return Contract Multi-Journey Other (Please specify)

Ticket No: _____ Ticket Value € _____

Please attach the relevant ticket, photocopies will be accepted if your ticket is still valid for travel. We regret that we cannot provide discount without the relevant ticket.

3. Details of your Claim

Date of disruption _____
 Scheduled departure time of Train _____ Time disruption occurred _____
 Approximate length of disruption _____
 Place of disruption _____ (Rail Station)
 or between _____ and _____

Your application is now complete.

Please send your claim to:

**Customer Relations Department, Southern and Western,
Heuston Station, Dublin 8.**

FOR OFFICIAL USE

Delay verified _____
 Value of Discount € _____
 Voucher Number _____
 Date processed _____
 Authorising Manager/
 Chief Clerk _____

Issuing office date stamp

1. Head Office copy